

AGENDA ITEM: Operational Performance Framework

Issue

The Board is statutorily obligated to adopt a performance framework that includes the operational expectations of the charter school, including adherence to all applicable laws and obligations of the charter contract.

Background

In accordance with A.R.S. § 15-183(R), in implementing its oversight and administrative responsibilities, the Board shall ground its action in evidence of the charter holder's performance in accordance with the performance framework adopted by the Board. Among other things, the performance framework shall include the operational expectations of the charter school, including adherence to all applicable laws and obligations of the charter contract.

On April 30, 2014, the Operational Framework Subcommittee met to consider measures and metrics to include in the operational framework that would translate compliance-related information currently obtained by the Board through various processes and from various sources into a more concise presentation. After reviewing all materials and considering the information provided by members of the public, the Subcommittee directed staff to incorporate the changes as discussed and to provide the Subcommittee a new revised draft to be posted online for the public's consideration.

On May 12, 2014, the Board was updated on the Subcommittee's action and the revised draft was included in the meeting materials and available to the public.

On September 24, 2014, the Subcommittee reconvened to consider the Operational Performance Framework and Guidance document language regarding the Framework Structure, Using the Operational Framework, and Measures in Detail. The Subcommittee determined that the Board's financial performance expectations should not be included in the Operational Performance Framework. The Subcommittee voted to move the document forward to the full Board for consideration as presented with the modifications discussed. The Subcommittee directed staff to present a matrix for the proposed definitions for the Board's operational performance expectations and additional clarification regarding substantiated complaints.

[Operational Performance Framework and Guidance document](#)

The document for consideration by the Board includes:

- the changes approved by the Subcommittee.
- technical changes as recommended by the Board's legal counsel.
- language that addresses open investigations and appealable actions - "Open investigations and findings in which the charter holder is engaged in a right of appeal will not be rated in any performance measure." "Substantiated violations will be reflected in the appropriate measure."
- an Overall Rating section that defines "Meeting the Standard" and "Meeting the Expectation".

A [sample Operational Performance Dashboard](#) has also been included in the materials. If the Operational Performance Framework and Guidance document is approved, staff would anticipate the first year an overall rating would be available would be at the conclusion of FY15. Subsequent years would be added annually. A complete dashboard would include up to 4 prior years and the current year in progress. Until the dashboard is available, staff will continue to provide compliance information for the Board's consideration as it has previously done, unless a transition plan is approved.

Board Options

1. Approve the Operational Performance Framework and Guidance document as presented.
2. Approve the Operational Performance Framework and Guidance document as presented with the incorporation of the modifications as discussed (provide specific information as necessary).
3. Request the Subcommittee further consider modification to the Operational Performance Framework and Guidance document related to (provide a specific charge for the subcommittee) and bring a recommendation back to the full Board.