CARLA RIVERA-CRUZ

EDUCATION

Master of Science Degree in Industrial/Organizational Psychology — August 2008 - May 2010
University of Central Florida, Orlando, Florida — GPA: 4.0

Bachelor of Science Degree in Psychology — August 2004 - December 2007
Minor: Family, Youth, & Community Sciences — GPA: 3.6
University of Florida, Gainesville, Florida

PROFESSIONAL EXPERIENCE

Trainer, *Arizona Charter Schools Association,* Phoenix, AZ
June 2013-present
- Provide job-embedded training and coaching to schools seeking to improve student outcomes
- Develop research backed training for teachers and administrators
- Facilitate implementation of data-driven practices and Professional Learning Communities

Teach for America Corps Member; Spanish Teacher, *District of Columbia Public Schools,* Washington, D.C.
August 2011-May 2013
- Spanish teacher for grades 6-8 at Charles Hart Middle School

Family Case Manager, *Devereux Florida Case Management Office*, Orlando, FL
August 2008 - June 2009; June 2010 – June 2011
- Ensured abused, abandoned and neglected children were provided a safe, stable, and permanent home.
- Collaborated with the Department of Children and Families (DCF), Family Services of Metro Orlando (FSMO), and other service providers to ensure families and children received needed services
- Certified as Licensed Case Manager by the state of Florida in 5 months (average 6-12 months

RELATED EXPERIENCE

Family Engagement Middle and High School Teacher Fellow, *Flamboyan Foundation,* Washington, D.C.
August 2012-May 2013
- Assisting in the implementation and evaluation of strategies for the Family Engagement Fellowship program
- Conducting visits to students' homes and assessing their impact on student achievement and family engagement
- Providing feedback and brainstorming ideas with the Flamboyan Foundation and other teacher fellows in an effort to work toward a pilot program for family engagement in middle schools and high schools.

Project Coordinator/Research Assistant, *Dr. Carolyn Tucker's Health Psychology Research Team,* Gainesville, FL
August 2006 – December 2007
- Coordinator for the Family Health Self-Empowerment Project; a project designed to improve the health behaviors and health outcomes of low-income, minority families
- Recruited local families to participate in the project with an overall goal of recruiting 250 families
- Researched, planned, implemented and evaluated recruitment events and efforts
- Mentored, trained, and managed undergraduate Research Assistants and student volunteers

FOREIGN LANGUAGE

- Spanish (fluent: speak, write, read, and translate)